



Need Help Paying for Your Health Care?

This plain language summary can help guide you through the process of applying for financial assistance

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St. Vincent Hospital and St. Vincent Leadville Medical Clinic (SVH/SVLMC) will treat all patients in the following manner:

- SVH/SVLMC is dedicated to ensuring that emergency and other medically necessary care is accessible to all patients, regardless of ability to pay, ability to qualify for financial assistance, or the availability of third-party coverage.
- Financial Assistance-eligible patients will not be charged more than our amounts generally billed.
- Individuals with adjusted household income calculated between 0%–399% of the current Federal Poverty Guidelines are eligible for assistance.

ADJUSTED FEDERAL POVERTY LEVEL	PATIENT RESPONSIBILITY (INPATIENT, OBSERVATION)	PATIENT RESPONSIBILITY (OUTPATIENT RECURRING, PHYSICIAN SERVICES, PHYSICAL THERAPY)	PATIENT RESPONSIBILITY (EMERGENCY)	PATIENT RESPONSIBILITY (LAB, RADIOLOGY, Screenings/Diagnostic)	ADJUSTMENT
0–250%	0% of charges	0% of charges	0% of charges	0% of charges	100%
251–299%	10% of charges	10% of charges	10% of charges	10% of charges	90%
300–399%	20% of charges	20% of charges	20% of charges	20% of charges	80%

St. Vincent Hospital and St. Vincent Leadville Medical Clinic will:

- Suspend any collection activity during the consideration of a completed financial assistance application. A note will be entered into the patient’s account to suspend collection activity until the financial assistance process is complete. If the account has been placed with a collection agency, the agency will be notified to suspend collection efforts until a determination is made. This notification will be documented in the account notes.
- Notify the individual in writing generally within 60 days after receiving a completed application of the eligibility determination and the basis for the determination.
- Take any and all reasonably available measures to remove from the individual’s credit report any adverse information that was previously reported to a consumer credit agency/credit bureau if the request for financial assistance is approved.
- Provide the individual with a billing statement that indicates the final amount owed. For help with applying for St. Vincent Hospital and St. Vincent Leadville Medical Clinic Financial Assistance or obtaining the Financial Assistance Policy or Application, we have these various options available:
 - Please email us at financialassistance@svghd.org
 - Call us toll free at 719-486-7172 and ask to speak with Eligibility Coordinator, Jennifer Wadsworth
 - Go to our website <http://www.svghd.org/patient-financial-services>